RECEIVED CENTRAL FAX CENTER

JUN 2 9 2004

Serial No. 09/943,785 Page 2

AMENDMENTS

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In the Claims:

1. (Currently Amended) A system configured for providing access to product development and enhancement information, comprising:

a server configured with a database of product related data to assist with product design, said server capable of [allowing a user to input] receiving information input into the database for upload to said server including product identification information [of said user], and allowing a user to download information from the database including service enhancement and upgrade opportunities;

at least one computer;

an input means for [filtering information]
allowing interface of transmission data between the user and
the server; and

an interface between the at least one computer and the server.

- 2. (Original) A system as claimed in claim 1 wherein the product information from the user is reviewed for potential service opportunities.
- (Original) A system as claimed in claim 1
 wherein the input means comprises a wizard.
- 4. (Original) A system as claimed in claim 1 wherein access to said server is configured to be secured by user password.

Serial No. 09/943,785 Page 3

- 5. (Original) A system as claimed in claim 1 wherein said user comprises multiple users.
- 6. (Original) A system as claimed in claim 5 wherein the database is owned by an owner entity.
- 7. (Original) A system as claimed in claim 6 wherein the multiple users comprise users internal to the owner entity and users external to the owner entity.
- 8. (Original) A system as claimed in claim 1 wherein the interface is provided by web pages that can be transmitted from the database to the user.
- 9. (Original) A system as claimed in claim 1 wherein the service enhancement and upgrade opportunities comprise service bulletins.
- 10. (Original) A system as claimed in claim 1 wherein said server is configured to store and download text and digital images.

Serial No. 09/943,785 Page 4

11. (Currently Amended) A method for providing access to product development and enhancement information for internal users and external users using a system which includes a server and at least one user computer, the method comprising the steps of:

uploading product information [of a user] to the server;

downloading from the server, web pages configured to direct internal and external users to a database of related product information within the server, the database configured with [remediation programs, and] product enhancement and product development data;

uploading user selections input into the web pages to the server;

downloading from the server product and development opportunities responsive to [the user] supplied data; and

using an input means to <u>allow interface of</u> <u>transmission data</u> [filter information] between the user and the server.

- 12. (Original) A method as claimed in claim 11 further comprising the step of configuring the server to be secured by user password.
- 13. (Original) A method as claimed in claim 11 wherein the product information from the user is reviewed for potential service opportunities.

Serial No. 09/943,785 Page 5

- 14. (Original) A method as claimed in claim 11 further comprising the step of configuring the server to store and download text and digital images.
- 15. (Original) A method as claimed in claim 11 wherein the step of downloading from the server, web pages configured to direct internal and external users to a database and related applications within the server, further comprises the step of downloading from the server, web pages configured with related product information including service bulletins and technical publications.
- 16. (Original) A method as claimed in claim 11 further comprising the step of configuring the server to allow for a customized output feature.
- 17. (Original) A method as claimed in claim 11 further comprising the step of configuring the server to have a search capability for finding product data meeting a specified set of criteria.